



City of East Ridge

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Press Release

FOR IMMEDIATE RELEASE – August 18, 2025

City of East Ridge Announces New Driver Services Self-Service Kiosk at City Hall

EAST RIDGE, TN – The City of East Ridge is pleased to announce the installation of a new Driver Services Self-Service Kiosk at City Hall, made possible through a partnership with the **Tennessee Department of Safety and Homeland Security – Driver Services Division**.

Located in the East Ridge City Hall lobby, the kiosk allows residents to complete a variety of driver license and identification transactions quickly and conveniently during regular business hours, **Monday through Friday, 8:00 a.m. to 4:30 p.m.**

Available services include:

- **Renew Driver License or Photo ID** – Renew your Driver License, REAL ID, or Photo ID with your license number, photo ID number, or Social Security number.
- **Duplicate (Replacement) License or Photo ID** – Replace your license or ID; renewals may be available if your expiration date is less than one year away.
- **Address Change** – Update the address on your license or ID; renewal may be available if eligible.
- **Advance to a GDL Intermediate Unrestricted License** – For drivers age 17 or older who meet eligibility requirements.
- **Pay Reinstatement Fees** – Make reinstatement payments (not applicable to Reinstatement Payment Plans).
- **Request a REAL ID** – Check eligibility and exchange your current license or ID for a REAL ID; additional documentation may be required at a Driver Services Center.

Please note that transactions for Commercial Driver Licenses (CDL), Temporary Licenses/Photo IDs (X-Series), and Non-Expiring Licenses (Permanent ID, Code 30) are **not** available through the kiosk.

“This new kiosk provides East Ridge residents with a faster, more convenient way to take care of many driver services without the need to visit a full Driver Services Center,” said **Scott Miller, City Manager**. “We are grateful to the Tennessee Department of Safety and Homeland Security for partnering with us to bring this service to our community.”

The Driver Services Self-Service Kiosk is now open and available for public use in the East Ridge City Hall lobby, **1517 Tombras Avenue, East Ridge, TN 37412**.

For more information about available services, visit the Tennessee Department of Safety and Homeland Security’s website at **www.tn.gov/safety**.

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